

Local Really Matters

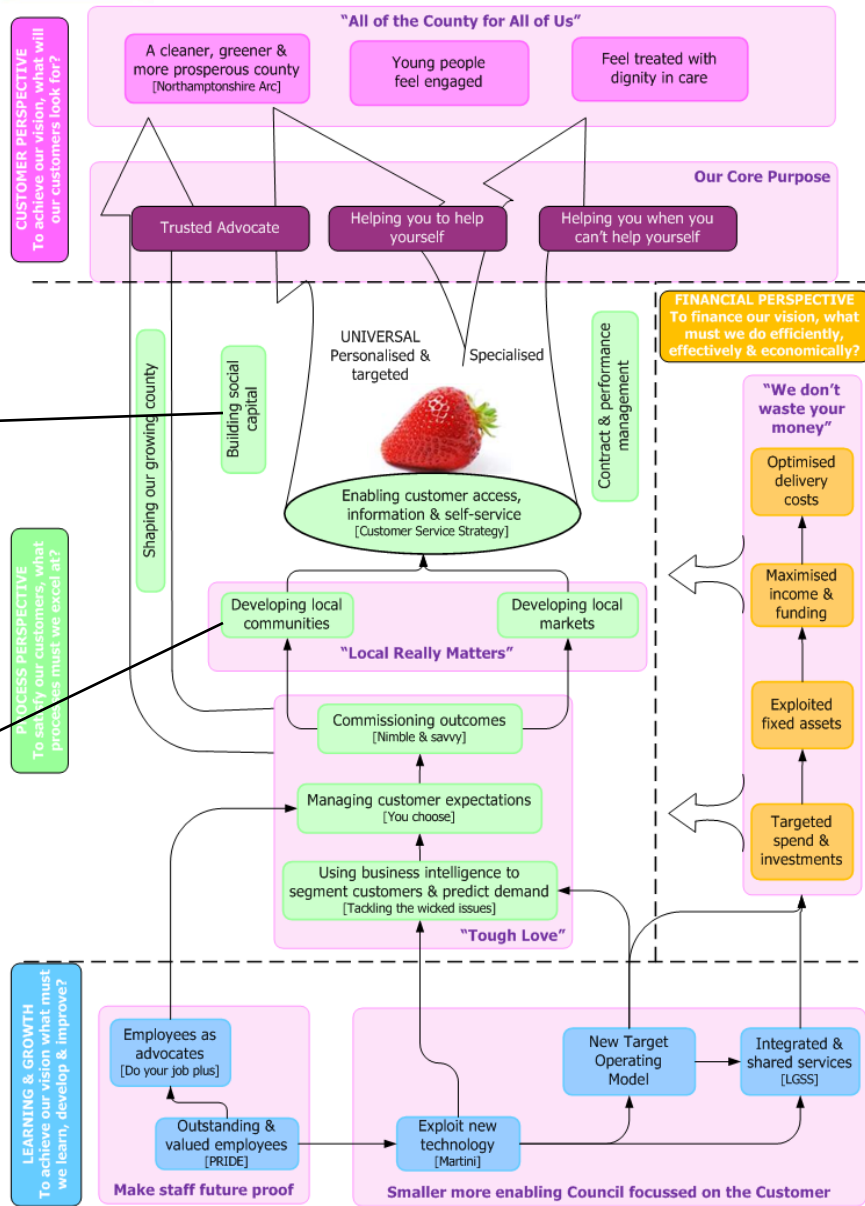
Paul Blanter
Chief Executive



Strategy Map

Building social capital

Developing local communities



Why?

- Customers not feeling involved
- Growing concern over centralisation of services
- Financial context – uncertainty on ability to deliver all Services with tough choices to be made
- Increasing requests about local delivery of Services
- National drivers - Queens speech May 2010 - Decentralisation and Localism Bill
- Local drivers - Campaigns “You Choose” “Helping you to help yourself”
- Community involvement not county abdication!



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Requirement

To establish a model which can be used Countywide to:

- Benchmark current provision of involvement and satisfaction of local communities
- Provide and Seek information from local communities managed through Parish Councils
- Support local communities to input into how and what Services are delivered or more importantly how Outcomes are achieved
- Where necessary provide support and information to increase local delivery of Services



Successful Outcome

- Improved engagement and communications
- Identify what Local Communities would like to see more of or less of or indeed delivered differently in their areas with the available resources.
- Ensure local councils have the opportunity to have a greater say in what happens locally in their areas.
- Identify local views on what are the priority outcomes for both the rural and urban areas to ultimately help inform both future service requirements and levels and forms of service delivery.

